



International management

We increasingly have to manage international teams, but who's ever been trained to do it? We're plugging the gap with this great 1 day course.

When there is a cultural mix or you are managing overseas, leading the team can become a major challenge. Mixed culture teams can be highly effective because of the quality decision-making that different viewpoints can produce. They can also be disastrously ineffective, paralysed by communication difficulties and interpersonal conflicts. This course introduces the main cultural impacts on team behavior and provides practical tips for making differences help rather than hinder the team.

1

Course outline

Raising the game to become strategic at an international level: What is it to be strategic?, Tactical or strategic - what's important to effective leaders, Making time for thinking ahead, Application of your strategic thinking on your people, Change people behaviours by changing their perception of your job. **The impact of distance:** Dealing with communications at a distance communication. The impact of culture: How to use the cultural web assessment tool, Taking an atlas of the people, Dealing with the known, Dealing with the unknown. **Using international diversity to produce quality decision making;** Utilising the richness of differing perspectives, Practicalities of international decision making. **Creating a sense of team across international borders:** What must change within your world?, What would be good to change?, How are you going to go about the change?

2

Learning outcomes

By the end of the workshop you will be able to:

Operate with new impact at a strategic influencing level across internationally divided teams and working groups. You will have host of new techniques to impact your organisation and your remote people effectively.

