



Supervisors survival guide

Everything you need to know but haven't been told.

This is the complete Supervisor's Survival Guide - from how to develop highly effective Leadership Communications to creating win/win dispute resolution strategies.

1

Course outline

The Role of A Team Leader; Leadership Styles; Leadership Communications; People Management; Problem Solving Tools; Dispute Resolution.

2

Learning outcomes

Delegate effectively whilst fostering a team spirit; Understand motivational skills; Deal appropriately with issues such as absenteeism; Tools for problem resolution; Wider range of styles of supervision and ways to apply them; Understand what makes good leaders; Clarity concerning win/win dispute resolution.

